CLEARTEXT

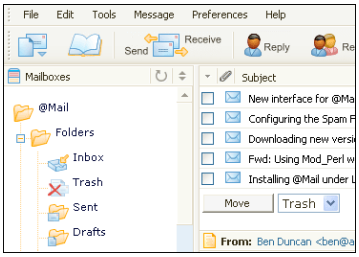
Web: cleartext.com.au
Telephone: 1300 662 863
email: info@cleartext.com.au

Cleartext ClearEmail

- Premium Hosted Business Email and Groupware

Our Premium Hosted Email Service provides advanced, secure email (with email encryption and MessageLabs filtering) and optional groupware functions for your organisation without the capital costs associated with IT hardware, software and security systems acquisition.

ClearEmail allows you to outsource your mailboxes and be confident that spam and viruses are filtered ***before*** they are downloaded to your inbox, saving the time you used to spend sorting junk mail and saving hard disk space. ClearEmail also reduces your exposure to spyware, trojans, phishing and identity theft by blocking bad email.



The ClearEmail Groupware add-on includes a group address book and calendaring, and tasks management. With ample storage, world class email filtering and encryption ClearEmail provides a solid business email system without the management overhead and costs of running an in house server and filtering systems.

ClearEmail features;

- Anti-Spam by MessageLabs, includes corporate email security systems and MessageLabs Skeptic Heuristics, all used by large enterprises to filter email.
- Anti-Virus by MessageLabs, includes Skeptic Heuristics and several commercial scanning engines.
- Message sorting, archiving and searching for fast retrieval of critical emails and legal discovery (must be using IMAP and webmail).
- Personal address book, tasks and calendar that synchronises with MS Outlook

ClearEmail Groupware features;

- Group Calendar / Scheduling and tasks.
- Group address book.
- Start page with email, calendar and tasks summary
- Multiple Mailbox & Email Personalities.

Optional features

- Use your own domain name for email
- Web-based administration of your email domain which includes branding, user account management, quota's, security settings, email stats and much more.
- SMS Integration (allows users to receive notification of important messages).

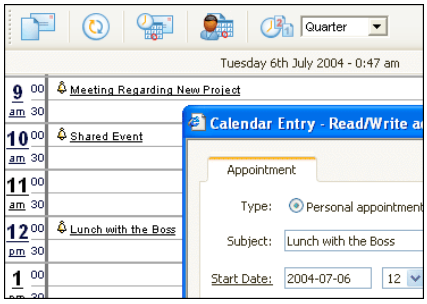
CLEARTEXT Messaging Solutions

Benefits

- Zero management
- 95% Spam free inbox
- Virus free inbox
- Identity protection
- Secure communications
- Access anywhere

Features*

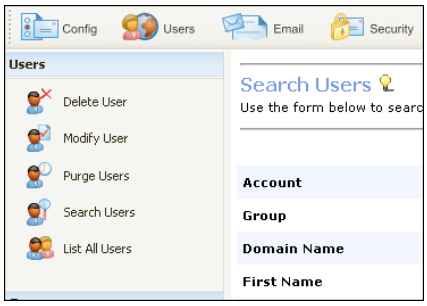
- Outsourced Service
- MessageLabs anti-spam
- MessageLabs anti-virus
- Groupware functions
- Synchronise with Outlook
- Phishing protection
- Email archiving**
- Email encryption
- Disaster Recover features
- Unlimited mailbox size
- Unlimited mailboxes
- Wireless access
- SMS notification
- Import from other mail systems



Powered by MessageLabs

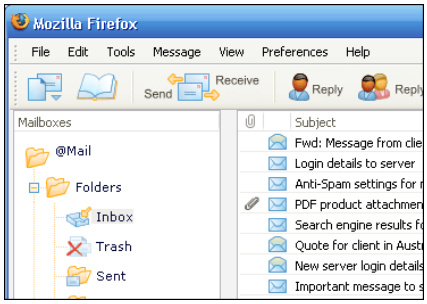
*Some features are chargeable options
** Requires use of IMAP and Webmail

ClearEmail Technical Details



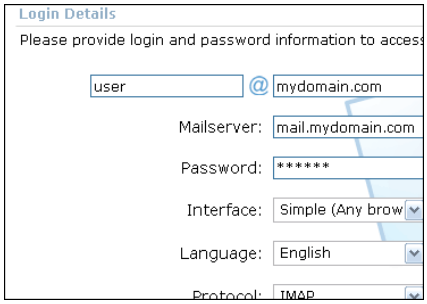
ClearEmail technical features;

- MessageLabs DDoS attack, address harvesting protection and email caching.
- Mail encryption to send secure email with up to 4096-bit OpenPGP support.
- SSL enabled Ajax webmail front end and web admin Interface available in 16 Languages.
- MS Outlook client side synchronisation utility.
- Cross-Browser, cross platform interfaces for Windows, Linux and Mac OSX compatibility.
- POP3 and IMAP support
- MIME support for multi-media attachments



Optional features

- Wireless device (WAP) WebMail Interface.
- Extra data transfer and storage space



Data Centre details

- Hosted at Global Switch in Sydney, Australia.
- Dedicated 155 MBit STM1 ATM link, and multiple OC3 internet connections with 6MB available PVC for failover.
- Cisco and Lucent Network equipment is used, with full service contracts.
- IBM NetFinity 4500R rack mounted servers with RAID storage, managed 24x7
- Multiple CCTV points, secure entries and exits and limited access areas are all managed by building control staff 24x7
- An optimal operating environment is maintained at all times. The temperature in the technical space stays at 22˚C (±2˚C), with a humidity range of 50% (±10%).
- Fire detection and suppression equipment includes smoke and heat detectors in all areas.
- Power is supplied via two 33kV dedicated incomers, a diverse A&B power supply distributed at 11kV via a rotary UPS and multiple ring main circuits.
- All power and cooling in the data centre are supported by up to 22 rotary UPS units.
- Onsite diesel power generator (360,000 litre capacity) that can support the centre at full capacity for 24 hours.
- 2 hour/24x7 fuel delivery contract for generators.